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## Ericom List of Sub-Processors, Affiliates & Support

Ericom may use sub-processors, affiliates and support service providers to provide the Ericom hosted services.

### Infrastructure Sub-Processors

Sub-Processor	Type of Service	Hosting Region
Amazon Web Services, Inc. (AWS)	Cloud infrastructure provider	Global
Oracle Cloud Infrastructure (OCI)	Cloud infrastructure provider	Global
MedOne (Ridge Cloud Service Provider)	Cloud infrastructure provider	Israel

### Subsidiaries & Support

Ericom affiliates and third-party customer support service providers that may be engaged to provide the Ericom hosted services. A third-party customer support service provider will only serve as a sub-processor in cases where access to Personal Data is required to handle a support query.

Subsidiary / Support Service Provider	Location
Ericom Software Inc.	United States
Ericom Software (UK) Ltd.	United Kingdom
Ericom Software Ltd.	Israel
BackOffice, Inc.	Philippines

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