Ericom Connect
Empower remote users with simple, secure application and desktop access

Remote work is the new normal
Over 40% of full-time employees work from home, either fully or under hybrid arrangements, a tenfold increase from 2019*. To support this “new normal,” IT teams need long-term solutions that deliver a great remote user experience; enable simple, central IT control; and offer security and cost profiles that make business sense now and into the future.

Simple, cost-effective remote access that delivers exceptional user experience
Ericom Connect enables organizations to support distributed workforces via a centrally managed solution that provides enterprise-class security controls. Some of the largest organizations in the world trust Ericom Connect to securely connect their remote users to the applications and remote desktop environments they need to stay productive.

Ericom Connect
- Enterprise-class remote access to virtualized applications and in-office desktops
- Browser-based access from any device running any OS, with no clients to install or maintain
- Powerful, easy-to-use interface makes fast work of publishing applications and assigning access privileges
- Web-based console enables centralized IT management of policy controls
- Requires no special IT training or certification to configure or operate
- Includes powerful monitoring and audit tools, plus rich visual reports, dashboards and customizable alerts
- Native client-based option available

Clientless, Web-Based Remote Access
Ericom Connect lets users easily connect to the mission-critical resources they need, quickly, from any device, via their usual browser, with nothing to deploy on endpoints. Avoid the hassles of applying patches and plug-ins, and quickly publish apps and desktops through a centralized administrative console.

Enterprise-Class Security
Ericom Connect integrates seamlessly with existing VPNs and supports multi-factor authentication (MFA). Additional security features include role-based administration, group-level access and policy management, and SSO support (SAML). Securely offload traffic from VPNs, when needed, via built-in SSL that fully encrypts traffic between clients and terminal servers, even across public networks.

Award-winning Capabilities, Without Unwanted Complexity
Ericom Connect delivers award-winning remote access without the hassle and expense of large-scale solutions like Citrix. Get the security and management controls that you need, along with the excellent performance, resilience, and scalability provided by Ericom Connect.

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Application Access Made Easy, for Employees, Clients, Students – and IT

Secure Access to Desktops and Apps, From Any Device Browser

- Remote access solution makes it easy to deploy applications and desktops in minutes, not days!
- Quickly enable remote work – with a clientless, cost-effective solution that works with all browsers, devices and operating systems
- Web-based console provides centralized management and access policy controls
- Set up remote access from anywhere. IT teams can remotely deploy on targeted office-based desktops
- Leverage existing VPN or utilize the built-in traffic gateway to securely offload and encrypt traffic from your VPN infrastructure
- Integrates with your SSO solution (SAML support) to simplify enforcement of identity-based access policies
- Comprehensive business intelligence and dashboards make it simple to monitor usage trends and more
- Combine with Ericom ZTEdge Web Application Isolation to add Zero Trust Network Access (ZTNA) controls that protect against unmanaged device risk by isolating network applications and resources and enforcing policy-based controls.

We evaluated Ericom Connect on several criteria, including ease of use, performance, and the cost of IT resources required to support our remote users in the field. Ericom Connect was selected because it far exceeded our criteria with respect to setup and deployment, management, and user experience.

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Configure, customize and view all published applications and desktops