



## University of Colorado Law School Selects Ericom for Secure Access to On-Campus Clinical Software

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*Ericom AccessNow makes it simple to keep confidential case information secure while giving students the flexibility to access the legal resources they need using any standard browser and from any device - even from their smartphones in the courtroom - without installing any software.*  
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**INDUSTRY**

Higher Education

**CUSTOMER**

University of Colorado  
Law School

**PRODUCT**

Ericom AccessNow™

**CHALLENGES:**

- Deliver flexible access to practice management software and sensitive case materials from any device, without compromising security
- Ensure data privacy in compliance with attorney-client privilege and ethical obligations
- Provide an alternative to complex and resource-intensive VMWare and Windows remote desktop solutions

**SOLUTION:**

Implement Ericom AccessNow to provide simple access to secure computing environments using standard HTML5-based browsers on any device

**BENEFITS:**

- Confidential case information is kept secure within the law school server, while ensuring student attorneys always have access to the files they need from anywhere - even in the courtroom
- Students gain full access to clinic resources from smartphones and other personal devices, without requiring any software installation
- User-friendly, browser-based solution reduces pushback from non-technical users as well as management overhead
- Reduced IT support costs due to simple deployment and administration, along with zero endpoint configuration

*“ Ericom AccessNow makes it simple to keep confidential case information secure while giving students the flexibility to access the legal resources they need using any standard browser and from any device – even from their smartphones in the courtroom – without installing any software. ”*

Jonathan Sibray, IT Director of the University of Colorado Law School

#### BACKGROUND

With a diverse student body of approximately 550 students, the University of Colorado Law School (Colorado Law) is one of the premier public law schools in the United States. A key defining feature of Colorado Law is the opportunity for its student attorneys to receive firsthand legal experience practicing law alongside faculty members at one of nine fully operational on-campus legal clinics. While participating in these legal clinics, student attorneys need to be able to access practice management software, secure email accounts, and other case materials from their own devices in the classroom, at home, and in the courtroom. However, the handling of sensitive and confidential client information is governed by strict data privacy and security regulations and often subject to attorney-client privilege.

To address these challenges, the IT department

needed to grant student attorneys the ability to access the law school server from their own devices, keeping confidential case information secure. Student attorneys also needed the flexibility to access the necessary legal resources - when and where they need it.

#### ACCESS SECURE DATA EASILY

In an effort to provide student attorneys with secure remote access, Colorado Law's IT staff tested out both VMWare and Windows remote desktop solutions. However, these solutions proved to be too complex for the largely non-technical users, and extremely resource-intensive to facilitate, resulting in an extremely low security compliance rate. Furthermore, because the software had to be installed on every student device, IT Director Jonathan Sibray and his team ran into device compatibility issues that required intensive IT resources and support.

**IT VERDICT REACHED: ERICOM WINS THE CASE**

Sibray deployed Ericom Software’s AccessNow remote access solution to give Colorado Law students secure, browser-based access to practice management software and clinic resources hosted on the school’s secure servers, using any HTML5 browser.

Ericom AccessNow provides a transparent solution that makes accessing the school’s secure computing environment as simple as opening a browser and clicking a link. Student attorneys can easily access the legal resources they need from any standard browser on any device, without installing any additional software.

*“Accessing Windows Terminal Services isn’t always straightforward with the Microsoft RDP client. Putting the ‘secure desktop’ in a browser was a game-changer for us.”*

**Jonathan Sibray, IT Director of the University of Colorado Law School**

**COST-EFFECTIVE,  
BROWSER-BASED TOOLS**

The flexibility and simplicity of Ericom’s HTML5 browser-based solution were key to securing student attorney compliance. Student attorneys can now securely access the law school server from their own devices -- including laptops, desktops,





tablets, and smartphones. Pleased with the solution’s exceptionally short learning curve, Sibray stated, “Ericom AccessNow is so incredibly easy for the students to use, no hand holding is necessary.”

attorneys within the secure desktop environment. According to Sibray, “Ericom AccessNow has taken a huge load off of the IT team because it just works. We wish we had found this solution earlier.”

Ericom AccessNow has also proven to be a cost-effective solution, allowing Colorado Law to provide student attorneys with professional virtual computers while permitting them to use their own devices, thus saving the school from purchasing and maintaining standardized devices for this purpose.

By providing simple, secure access to practice management software and other clinic resources, Colorado Law allows student attorneys to gain real-world knowledge and experience while providing a valuable service to the community and maintaining high standards of professional conduct. Moreover, Sibray’s team determined that after deploying Ericom AccessNow to all student attorneys, security compliance reached an all-time high.

**REDUCES IT WORKLOAD**

From an IT perspective, Ericom AccessNow is easy to deploy and administrate, therefore requiring minimal support from the IT staff and help desk. This ensures an efficient solution that saves Colorado Law’s small IT team from wasting limited resources. As a result, the department is able to invest additional resources on other initiatives, including expanding the software and features they offer to student

Following the successful implementation, Colorado Law hopes to expand Ericom AccessNow to support staff using tablets and mobile devices. This would enable them to deliver mobile access to business solutions within a Windows environment that cannot be replicated in iOS or on a Chromebook.

**www.ericom.com**

**NORTH & SOUTH AMERICA**

Ericom Software Inc.  
231 Herbert Avenue  
Closter, NJ 07624 USA  
T +1 (201) 767 2210 | F +1 (201) 767 2205  
Toll-Free 1 (888) 769 7876  
email info@ericom.com

**UK & WESTERN EUROPE**

Ericom Software (UK) Ltd.  
11a Victoria Square  
Droitwich, Worcestershire  
WR9 8DE United Kingdom  
T +44 (0) 1905 777970  
email ukinfo@ericom.com

**REST OF WORLD**

Ericom Software Ltd.  
8 Hamarpeh Street  
Har Hotzvim Technology Park  
Jerusalem 9777408 Israel  
T +972 (2) 591 1700 | F +972(2) 571 4737  
email info@ericom.com