ERICOM
ACCESS DONE RIGHT

Planning for Mobility in Healthcare

KEEPING A FINGER ON THE PULSE WITH ERICOM ACCESS SOLUTIONS

Ericom Software understands the access and mobility challenges faced by healthcare IT and decision-makers. Ericom access solutions help hospitals and providers embrace mobile productivity while addressing complex IT and regulatory requirements and meeting business objectives.

HEALTHCARE MOBILITY CHALLENGES

▶ Provide secure access to clinical applications and patient information at the point of care, enhancing patient care and safety as well as health worker productivity

▶ Reduce IT complexity and increase operational efficiencies across the organization

▶ Accelerate healthcare IT transformation while improving cost control

▶ Safeguard patient information and adhere to stringent data protection and privacy policies, in compliance with HIPAA and other such regulations

BENEFITS OF ERICOM SOFTWARE SOLUTIONS

Improves healthcare Accessing up to date patient information at the point of care improves healthcare provider productivity, saving unnecessary journeys, and freeing up more patient face-to-face time.

Enables fast, secure and agile remote working
Using the latest in web browser technology, Ericom's HTML5-based solutions remove the need to install, configure and maintain any client software on the end-point device. Clinicians and healthcare workers can access the required information across a broad range of devices via the browser. Built-in acceleration technology further improves IT and health worker productivity.

Reduces IT expenditure while delivering innovation
Ericom's solutions support access from any device, anywhere, and integrate with existing IT infrastructures. This enables organizations to embrace 'bring your own' initiatives and to leverage the IT resources they already have, freeing up budget for other projects.

Protects sensitive patient information Ericom solutions allow you to harness the power of a web browser to deliver secure access to patient information and clinical applications to staff. Sensitive data can remain secure within the organization's data center and away from personal devices, helping organizations adhere to strict information governance policies.
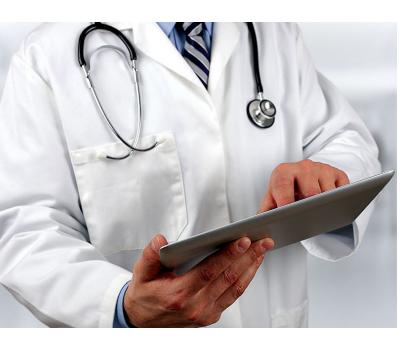
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Tried and true, healthcare organizations worldwide already use Ericom to deliver patient information to a broad spectrum of healthcare workers in primary and secondary care settings, as well as community and mental health care facilities.

> "With PowerTerm WebConnect, users are able to access the applications remotely from wherever they are — whenever they need."
>
> **Rob Bannerman**, Computer System Administrator
> Brant County Health

Over 100,000 healthcare workers rely on Ericom Software to help them do their jobs better, more efficiently and effectively.

Improving Functionality and Reducing Operational Costs

The Brant County Health Unit is an accredited community health agency providing a wide range of public health programs and services to over 100,000 people in Southwestern Ontario, Canada. One of the Health Unit's responsibilities is to provide community members with immunizations for all vaccine preventable diseases.

Problems arose when the Health Unit started to update its aging hardware and deploy applications on terminal servers. According to Rob Bannerman, Brant County Health Unit's Computer System Administrator, "When we began replacing older desktops with laptops, accessing the application became problematic. It was like playing Russian roulette. The program worked for a few hours and then suddenly froze, corrupting the database for everyone."

"As a result of deploying PowerTerm WebConnect RemoteView, staff members can use their laptops for everything — Office applications, Internet, email, as well as for accessing the older applications residing on the terminal server," said Rob. "We can now get rid of the redundant desktops and furniture in each two-person office and use it for other purposes within the Health Unit. Instead of two of everything, we just need one!"

Ericom's easy deployment was also a major factor in choosing PowerTerm WebConnect RemoteView. "My main requirement was ease of use for both the administrator and the end-user," said Rob. "We don't have time for complicated set-ups and updates. It was great to be able to get PowerTerm WebConnect RemoteView set up and running in a short amount of time."

Ericom – Access Done Right

Ericom® Software is a leading global provider of Application Access, Virtualization and RDP Acceleration Solutions. Since 1993, Ericom has been helping users access enterprise mission-critical applications running on a broad range of Microsoft Windows Terminal Servers, Virtual Desktops, legacy hosts and other systems. Ericom has offices in the United States, United Kingdom and EMEA. Ericom also has an extensive network of distributors and partners throughout North America, Europe, Asia and the Far East. Our expanding customer base is more than 30 thousand strong, with over 7 million users. For more information about Ericom and its products, please visit http://www.ericom.com

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